

DKI MANUFACTURING

13518 N.W. INDUSTRIAL DRIVE BRIDGETON, MO 63044
314-739-6500 FAX 314-739-8128

Thank you for selecting DKI to fabricate your solid surface countertops. Our goal at DKI is to provide you with the finest in decorative surfacing products. Part of that commitment is the ten (10) year limited, transferable warranty. Consumer awareness is the most integral part in maintaining the warranty. Therefore, the following guidelines and precautions were developed to assist you in keeping your solid surfacing warranty. Please read through these guidelines with your installer and on the next page.

Heat

Hot pans and heat-generating appliances (frying pans, baking pans, electric skillets, crock pots, ect) can damage your solid surface due to excessive heat. To prevent damage caused by heat, **ALWAYS USE A TRIVET WITH LEGS** to protect the surface. Damage caused by excessive heat can be repaired however it is not covered under your warranty.

Cuts and Scratches

Always use a cutting board instead of cutting directly on the surface. While minor cuts and scratches can be buffed out using a circular motion with a Scotch-Brite pad, care should be take to prevent them. For semi-gloss and gloss finishes, please contact DKI before attempting to repair the surface. There may be a cost associated with renewing the finish.

Cleaning

Caring for your solid surface is as simple as wiping with a damp cloth or with soap and water. Or if you prefer, wipe it clean with a non-abrasive household glass cleaner. In case of staining or spotting, refer to the care and maintenance information listed on the web site for your product, or contact DKI for further information

Solid Surface Sinks

Cleaning your integral or undermount solid surface sink is similar to your countertop. Another technique is to fill the bowl half way with water. While wearing rubber gloves: add 1/2 cup of bleach for a vanity; add one cup for a kitchen sink. Allow the solution to soak approximately 10 to 15 min. As the water drains, rub the sides and bottom with a maroon or finer Scotch-Brite pad. Again rinse well using plenty of water. When pouring boiling water in to the sink, run lukewarm tap water at the same time.

Chemicals

Avoid exposing the surface to harsh chemicals, such as paint remover, turpentine, nail polish remover or stove and drain cleaners. If these chemicals come in contact with the surface, immediately wash them off with water, using appropriate safety measures to avoid injury.

Appliances

Freestanding ranges must be installed and leveled flush or higher than the countertop, never lower. All drop-in ranges and cooktops must have heat reflective tape in place around the cutout when installed. If heat reflective tape is not present, contact DKI immediately. Do not use screws to attach anything to your solid surface. Upon replacement of a range or cooktop, contact DKI for requirements and assistance.

Repairs

If the need ever arises to repair your solid surface countertop, color matched material (produced at the same time your countertop material was produced) will be required. A small amount of this material is provided from cutouts (sink, cooktop, ect). Without this material DKI cannot guarantee color consistency of a repair.

Warranty

Your new solid surface countertop comes with a ten (10) year limited, transferable warranty. It is warranted against defects in the material, workmanship, fabrication, and installation under normal use and services. Please carefully read the manufacture warranty found on the manufacturer's web site listed below. If you have any questions, please contact DKI Manufacturing.

The warranty shall not apply to damage arising from any of the following:

- ***** Accidents, abuse, or misuse
- ***** Exposure to extreme temperatures
- ***** Improper maintenance, including improper grout or caulk; or
- ***** Alterations or repairs by anyone other than certified fabricator.

CORIAN: http://www2.dupont.com/Surfaces/en_US/products/corion/warranty.html

MEGANITE: <http://www.maxstoneusa.com/warranty.htm>

HIMACS: <http://www.himacs.eu/products/warranty/warranty-conditions>